

HURRICANE PREParedness

What is the board/management doing before the hurricane?

- Planning for cleanup services as soon as the work can be safely started.
- Securing the guardhouse watch for important emails regarding this.
- Securing playground equipment, park garbage cans, and doggy stations.
- Deactivating common area irrigation & pond fountains.
- Tracking trash collection schedule with Orange County watch for emails from management regarding updates.

What should you be doing?

- □ Watch for important emails from our Management Company.
- Secure trash/recycle cans in garage.
- Build an Emergency Kit and stock up on daily necessities. Items such as the following are a must:
 - non-perishable food, bottled water, first aid kits, and blankets, can opener, batteries, battery- powered radio, prescriptions, diapers, baby food, extra eye glasses, hearing aids and battery-powered lanterns.
- Listen to Orange County's Warning System on the radio. Do exactly as advised.
- □ If necessary, make plans to relocate
- outside the affected area. Have current information on the location of the Red Cross shelters and directions to get there.
- If you evacuate, take your valuables, pets, refrigerated and frozen food. Turn off all electrical appliances.
- Secure all small items such as yard flags, small planters etc.
- Clear patios and balconies.
- Place rolled towels around the bottom of glass doors and windows.
- Close all blinds to avoid shattering glass. Do not tape windows (it is a myth that this provides any
- support to your window.).
- **Fill the bathroom tub with water.** This water may be used for drinking should the water supply
- become interrupted or contaminated. It may also be poured into the toilet bowl to induce flushing.
- Fill all vehicles with gas or fully charge electric autos. In the event of loss of electricity, the gas pumps and charging stations will not operate.
- Have enough cash on-hand. In the event of loss of electricity, ATMs and debit/credit card machines
- will not operate.
- **Carry all important paperwork and personal identification with you.**
- All homeowners are highly encouraged to have insurance policies in place. To assist your carrier in the event of total loss, make a complete inventory and take pictures of your personal property. Storethis and other important documents in waterproof containers or in a waterproof safety deposit box.
- Clear clogged rain gutters and rain spouts. Check the curb drains in front of or near your home to be sure it is clear of any leaves or debris so water can freely drain quickly. If you have a storm grate in your yard check to be sure it can drain water.



What is the board/management doing during the hurricane?

- Continuing to communicate with vendors to ensure cleanup services begin as soon as the work can be safely started.
- Continue tracking trash collection schedule with Orange County watch for emails from management regarding updates.
- Our Community Association Manager will also be monitoring their email.

What should you be doing?

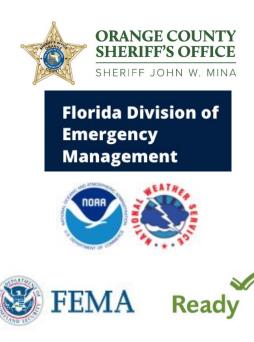
- Do not park on the street so that emergency/commercial vehicles are able to have street access.
- Continue to listen to your Orange County's Warning System on the radio. Do exactly as advised.
- **STAY INDOORS!** If the calm eye of the hurricane passes through the area, continue to stay indoors unless it is absolutely necessary to leave.
- □ If the electricity goes off, turn off or unplug all hazardous appliances. (i.e. stove, iron, curling irons, blow-dryers. Use flashlights instead of candles or kerosene lamps. Please be aware that emergency safety devices will become inactive.
- □ If you are using a generator, be sure it is outside during operation as carbon monoxide can build up if used in an enclosed environment.
- Use the telephone for emergencies only.
- Conserve refrigeration. Open the refrigerator/freezer door as little as possible.
- Remain indoors until the official "all clear" is given from the County Warning System on the radio.
- If we have fallen lamp poles, please do not touch them or attempt to move them. They may still be
- energized and represent a high risk of electrocution. Please call Duke Energy to report. The Board will also be notifying Duke Energy of these poles.
- □ If you have an emergency, PLEASE CALL 911!
- If you see something, please email our management company <u>management@premiermgmtcfl.com</u>.

IMPORTANT INFORMATION



Orange County Office of Emergency Management Email: ocoem@ocfl.net Phone: (407) 836-9140 Fax: (407) 737-2489

311 Customer Service Phone: Dial 311 or (407) 836-3111, TTY (407) 836-4250 Spanish operators and translators are available.



What is the board/management doing after the hurricane?

- Continuing to communicate with vendors to ensure cleanup services begin as soon as the work can be safely started.
- Continue tracking trash collection schedule with Orange County watch for emails from management regarding updates.
- Our Community Association Manager will also continue to monitor their email.
- Assessing damage and scheduling recovery/repairs as needed.

What should you be doing?

- Beware of outdoor hazards. Watch out for loose or dangling power lines and report them immediately to the proper authority.
- □ To the degree you are able, check again for curb and drain blockages that might keep rainwater from draining. Don't endanger yourself only tackle small stuff.
- Walk or drive cautiously. Debris-filled streets are very dangerous. Open the refrigerator only when necessary. Food will spoil in the refrigerator if the power is off for more than a few hours. Freezers will keep food for several days if the doors are not opened after the power failure, but do not refreeze food once it begins to thaw out.
- Do not use water until authorities have issued the area to be a "safe water area". Use the emergency supply in the tub or boil water. Report broken sewer or water mains to the proper authority. Please limit usage of water and toilet facilities.
- □ Notify your insurance carrier in the event of losses and where you may be reached.
- The HOA will have vendors to deal with the removal of large, fallen tree limbs only.
- All other debris will be picked up by Orange County. However, it may be many weeks before it is collected. Check the county website for more details.
- Please pile all debris in the grass between the sidewalk and the street.
- Please don't pile debris in the street or in the gutter.
- Use your own garbage cans or plastic bags for collection. Cans and bags must be 50 gallons or less and weigh less than 60 pounds each when full. Cans must be waterproof with a tight-fitting lid and have handles on the sides.
- Don't mix yard waste with garbage.
- Bundle limbs, palm fronds, and similar items with string. Keep bundles three feet long or less. Limit weight to less than 60 pounds.
- Avalon residents should also watch for email updates from the Avalon HOA regarding landscaping/debris.
- □ To report anything that needs immediate HOA attention, please email <u>management@premiermgmtcfl.com</u> our management company.

Please remember to take the time necessary to be as prepared as possible. Your patience and assistance in keeping the community safe and well maintained is greatly appreciated.